

2022 - 2023 MAZDA MX-30 EV

FACTORY-RECOMMENDED MAINTENANCE

EV CERTIFIED MAZDA RETAILER - AT YOUR SERVICE

Our first fully electric vehicle is designed to deepen your connection to it with features to enhance the joy of driving. It's what we call Jinba Ittai. By designing the e-Skyactiv EV system around human characteristics, we are able to achieve the perfect balance between intuitive handling and vehicle performance.

Factory-trained technicians and genuine Mazda parts are the only way to help you to maintain that performance. Without this expertise, and parts that have been designed and engineered specifically for your Mazda, inadequate, incomplete, and insufficient servicing can lead to problems.

Here are just a few reasons we recommend to always consult and service at an EV certified Mazda retailer:

- Technical knowledge and skill are necessary in handling its high-voltage system
 - Our qualified Mazda EV Technician Specialists have successfully passed Mazda EV training and testing to safely service your MX-30 EV
- We use only genuine Mazda parts and special service tools to accurately and safely service your Mazda
 - We have dedicated EV bays setup to safely service Mazda electric vehicles

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WELCOME TO THE JOY OF DRIVING

This is the new standard for an electric SUV. For your peace of mind, you should trust only a qualified Mazda EV Technician Specialist at your EV-certified Mazda retailer to keep it well-maintained.

MAINTAINING YOUR MAZDA MX-30 EV

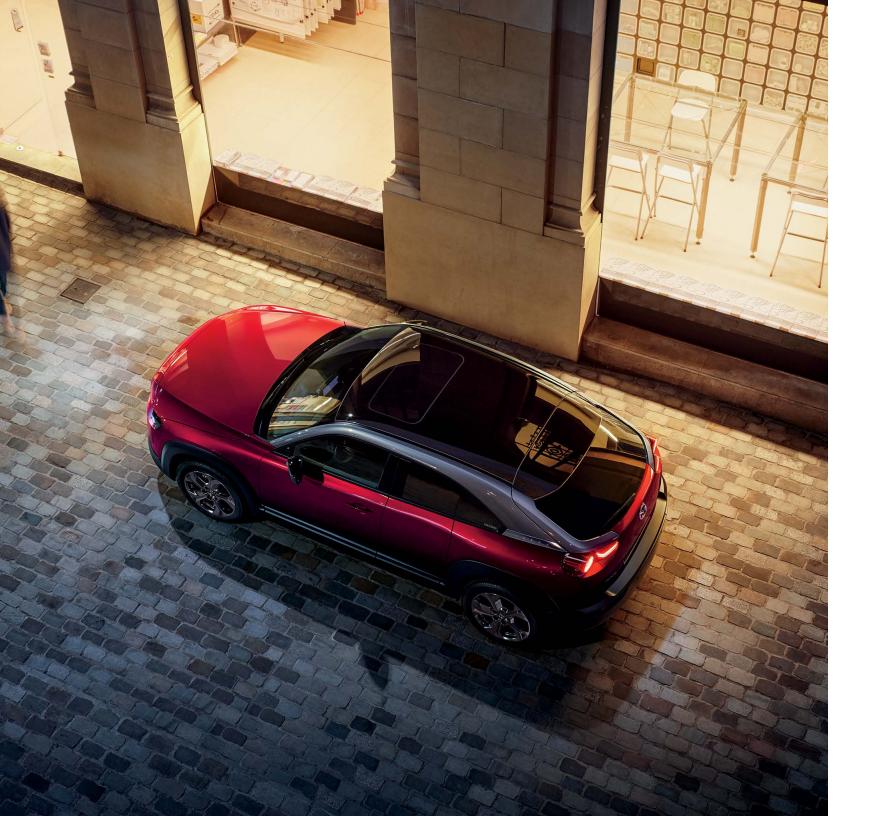
† Includes 2022 MX-30 EV

Enjoy a truly intuitive driving experience, with the Mazda MX-30 EV's unique ride and handling coupled with intelligent e-Skyactiv EV technology – designed to take you wherever life leads.

ENJOY OUR COMPLIMENTARY 2-YEAR SCHEDULED MAINTENANCE PLAN*

Your safety and peace of mind is our top priority. That is why every new 2023 Mazda MX-30 EV comes with our complimentary 2-year/32,000 KM scheduled maintenance plan*. The 2-year/32,000 KM scheduled maintenance plan includes the first Essential Service 1 and the Essential Service 2 (details on next page). This plan ensures your MX-30 EV is kept in top form by our factory-trained technicians, at no additional cost to you.

Mazda's recommended maintenance schedule is specifically designed to help you keep your MX-30 EV running smoothly for years to come. Your MX-30 EV must be serviced every 12 months or every 16,000 KM, whichever comes first. See your owner's manual for more details or contact your Mazda retailer.



FACTORY-RECOMMENDED MAINTENANCE IS ESSENTIAL FOR YOUR MAZDA MX-30 EV

Since there is no combustion engine powering your MX-30 EV, it does not need an oil change, but your tires, brake system and electric systems all need to be checked regularly.

To continue your warranty eligibility and to protect your investment, it is your responsibility to properly maintain your vehicle according to the factory-recommended maintenance schedules.

The essential service schedule for the MX-30 EV is designed with Canadian driving conditions in mind, including recommended regular service intervals.

Since your MX-30 EV requires service only once a year, performing factory-recommended maintenance at the recommended intervals is critical in ensuring proper performance and operation.

ESSENTIAL SERVICE 1

Perform Brake Maintenance of:

• Front and rear brakes (disassemble, inspect, clean and lubricate brake components)

Wear-and-Tear Inspection of:

- Tire pressure and tire wear
- Tire rotation
- Brake wear and condition

Body, Suspension and Drive Component Inspection of:

- Shocks/struts and suspension
- Steering and wheel
- Wiper blade wear and spray nozzles
- Transmission operation

ESSENTIAL SERVICE 2

In addition to all items listed in Service 1, this event also includes a brake fluid flush and replacement, plus visual inspection and tightening of bolts and nuts on chassis and body if necessary, as well as replacing the cabin air filter.***

SPECIAL SERVICE INTERVALS

- Replace coolant for the first time at 192,000 KM or 180 months, after that every 96,000 KM or 60 months**

Every 16,000 KM or 12 Months**

Fluid Level Top-Up of:

- Coolant level
- Windshield washer fluid level
- Brake fluid level/condition

Under-Hood Inspection of:

• Hoses for heating, AC and coolant Lead-acid battery condition • Fluid leaks

- · Lubricate all locks and hinges
- Body condition for rust, corrosion
- and perforation
- Electrical components (horn, signals, lights)

Every 32,000 KM or 24 Months**

• Replace flat tire repair kit fluid bottle prior to expiration date

General Inspection of:

- Charge port
- Flat tire repair kit
- Vehicle health



The MX-30 EV has a vehicle status monitor feature that alerts you of maintenance needs by turning on the wrench indicator light or displaying a message in the instrument panel, or both.

When the maintenance period arrives, have your MX-30 EV inspected and serviced by an EV certified Mazda retailer as soon as possible. If maintenance is neglected, a decrease in vehicle performance and/or damage may occur.

MYMAZDA APP***

The vehicle status and vehicle health report in MyMazda Service will show the scheduled maintenance date for the registered vehicle any time on your smartphone. The MyMazda app will also send maintenance notifications.

LEGAL

Mazda retailer for restrictions and complete details.

for your vehicle.

[†]One (1) cabin air filter is included in the Complimentary 2-Year scheduled maintenance plan. ***User interface is subject to change.

YOUR VEHICLE STATUS MONITOR

The display/wrench indication will come on before reaching the maximum interval of 16,000 KM or 12 months (after the previous maintenance), whichever comes first.

**Whichever comes first. Please consult your retailer or owner's manual for more details on scheduled maintenance

^{*}Plan is available with the purchase or lease of a new 2023 MX-30 EV from an authorized EV Mazda retailer in Canada. Plan has an estimated value of \$500 (based on the average estimated parts and labour pricing at Mazda authorized EV retailers as of September 2021) and covers two (2) factory recommended scheduled maintenance at 1-year/16,000 KM (whichever occurs first) and 2-years/32,000 KM (whichever occurs first) intervals based on normal driving conditions as outlined in the Owner's manual. Coverage begins on the earliest of the date the vehicle is delivered to the first retail purchaser, is leased, or is placed into service by Mazda or an authorized Mazda retailer in Canada for a business use. Plan does not include repair or maintenance of parts that experience wear and tear and other repairs that are not identified by the Owner's manual. All services must be claimed within the two (2) year/32,000 KM period. After this time, the services will be forfeited and no claims can be submitted for any outstanding services. No cash value. Certain limitations apply. See your participating

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